



PROTECTING YOUR PRODUCT, ENHANCING YOUR BRAND

Quality Policy

Version 02/270422

‘We achieve customer satisfaction by continually improving processes; products and services to ensure they consistently meet or exceed customer requirements’.

The Management Team of Viscose Closures Limited reviews this Quality Policy during Management Review Meetings, ensuring that the Policy is appropriate to the purpose and the context of the organisation.

The Quality Policy statement demonstrates our commitment to quality and on its importance within the organisation and the impact on achieving customer satisfaction. The Policy describes the method by which we accomplish this, by continually improving processes, products and services to ensure they consistently meet or exceed requirements. Moreover, our quality policy statement acts as a compass in providing the direction and framework for establishing key business performance measures and related objectives.

Viscose Closures Limited is committed to continuously improving all systems and services to customers and other relevant interested parties by setting and achieving measurable targets. The objectives are regularly reviewed and updated in line with the Quality Policy.

Viscose Closures Limited is committed to the compliance of relevant statutory and regulatory requirements and The Quality Policy statement is controlled by inclusion in the Business System Manual. The system and procedures employed by Viscose Closures Limited comply with the requirements of BS EN ISO 9001:2015 and are mandatory for all employees.

The Quality Policy is subject to an annual review and we ensure that it is communicated to and understood at all levels of the organisation. The Quality Policy is available to all relevant interested parties through the Company web site and upon request.

Approved by

A handwritten signature in black ink, appearing to be "K. Jordan", written over a white background.

Keith Jordan

Executive Chairman, 27 April 2022